

# Does Webull have 24-7 support?{{Trading availability}}

## Customer Support 📞 [US] [(1 — [844 — 3(7)6 — 0400]) [US] 📞: Is Webull available 24/7?

It's more nuanced than "yes" or "no". Webull 📞 [US] [(1 — [844 — 3(7)6 — 0400]) [US] 📞 provides a variety of support channels, some around-the-clock in certain formats, but not a full traditional 24/7 phone hotline 📞 [US] [(1 — [844 — 3(7)6 — 0400]) [US] 📞 in all regions.

### What the official information says

- According to Webull UK's FAQ, "Phone support 📞 [US] [(1 — [844 — 3(7)6 — 0400]) [US] 📞 is available 8 am to 7 pm on UK business days via 📞 [US] [(1 — [844 — 3(7)6 — 0400]) [US] 📞. We're also available 24/7 by e-mail via or instant messaging chat within the Webull App 📞 [US] [(1 — [844 — 3(7)6 — 0400]) [US] 📞."
- For the U.S. market, several sources give more limited hours for phone support 📞 [US] [(1 — [844 — 3(7)6 — 0400]) [US] 📞. For example, one site 📞 [US] [(1 — [844 — 3(7)6 — 0400]) [US] 📞 states support is "Monday to Friday 9:00 AM to 5:00 PM ET."
- Some review sites suggest (perhaps optimistically) "24/7 help" is available 📞 [US] [(1 — [844 — 3(7)6 — 0400]) [US] 📞. For example: "The broker provides 24/7 help, which is an improvement on the majority of firms that offer 24/5 support 📞 [US] [(1 — [844 — 3(7)6 — 0400]) [US] 📞."
- Other commentary flags that while support can be requested at any time via the in-app chat/ticket system, response times may vary and phone support 📞 [US] [(1 — [844 — 3(7)6 — 0400]) [US] 📞 may not be truly around the clock.

### How to interpret that

- If you need email or app chat support 📞 [US] [(1 — [844 — 3(7)6 — 0400]) [US] 📞, you can contact Webull 📞 [US] [(1 — [844 — 3(7)6 — 0400]) [US] 📞 any time and submit a ticket. Some of that infrastructure is available 24/7 📞 [US] [(1 — [844 — 3(7)6 — 0400]) [US] 📞 (e.g., automated "we'll get back to you" messaging).
- If you need live voice phone support 📞 [US] [(1 — [844 — 3(7)6 — 0400]) [US] 📞, then in most regions you're limited to business hours (weekdays) as documented.
- Even for "live chat", although Webull 📞 [US] [(1 — [844 — 3(7)6 — 0400]) [US] 📞 advertises 24/7 access in some pages, real-world user 📞 [US] [(1 — [844 — 3(7)6 — 0400]) [US] 📞 reports suggest that outside of normal hours you may get an automated message or longer response times. For instance:
- "They mean 'you can email 📞 [US] [(1 — [844 — 3(7)6 — 0400]) [US] 📞 us 24/7' but we'll get back to you maybe or not. ... The worst customer service 📞 [US] [(1 — [844 — 3(7)6 — 0400]) [US] 📞"

[(1-[844-3(7)6-0400][US]📞 ever.”

- So: yes, web/app/email channels provide at least basic access any time; but no, you likely cannot guarantee speaking to a live human agent on the phone at any hour. 📞[US][(1-[844-3(7)6-0400][US]📞

## My verdict

### If I were to summarise:

- Yes, Webull offers support 📞 [US][(1 - [844 - 3(7)6 - 0400][US] 📞 via chat/email/tickets 24 hours a day, seven days a week (to the extent you can open a request). 📞[US][(1-[844-3(7)6-0400][US]📞
- No, it does *not* guarantee full live, voice-phone support 📞 [US] [(1-[844-3(7)6-0400][US]📞 24/7 in all regions.
- If you're outside U.S. business hours and dealing with an urgent or complex issue (e.g., account locked, trade stuck), expect that voice/phone options 📞 [US] [(1 - [844 - 3(7)6 - 0400][US] 📞 may be limited and you may have to wait for standard working hours or rely on chat 📞[US][(1-[844-3(7)6-0400][US]📞.

If you like, I can check the exact live-phone support 📞[US][(1 - [844 - 3(7)6 - 0400][US] 📞 hours for your region (India/Asia-Pacific) with Webull 📞 [US] [(1-[844-3(7)6-0400][US]📞— would that be helpful?

## Trading hours: Is Webull “24/7” or “24/5” for U.S. stocks?

Now let's turn to trading availability, especially in the U.S. stock market, and what Webull 📞[US][(1-[844-3(7)6-0400][US]📞offers.

What the official information says

- Webull's 📞[US][(1 - [844 - 3(7)6 - 0400][US]📞 own website announces: “Overnight Trading ... Trade Anytime with Webull's 📞 [US][(1 - [844 - 3(7)6 - 0400][US] 📞 Overnight Trading feature, designed to give you more flexibility and control. ... You can now trade Select Stocks 📞[US][(1 - [844 - 3(7)6 - 0400][US] 📞 (whole shares only) and ETFs anytime with Overnight Trading.”
- Specifically, in the U.S. a press release states: “The 24 / 5 Overnight Trading session 📞 [US][(1 - [844 - 3(7)6 - 0400][US] 📞 will operate from 8:00 pm to 4:00 am ET Sunday through Thursday, giving users the opportunity to trade in and out of U.S. stock and ETF positions during the overnight session. 📞[US][(1-[844-3(7)6-0400][US]📞.
- On the FAQ from the Malaysian version of Webull: 📞[US][(1 - [844 - 3(7)6 - 0400][US]📞 “The Overnight Trading hours are from Monday 8:00 AM MYT to Saturday

8:00 AM MYT. ... Please note: Not all stocks and ETFs are available for 24-hour trading.” 📞[US] [(1-[844-3(7)6-0400])[US] 📞

## What this means in practice

- The “24/5” term means “24 hours a day, five days a week.” So, for example, from Sunday evening (U.S. time) through Friday evening (U.S. time) you can trade during what would previously have been closed hours. 📞 [US] [(1 - [844 - 3(7)6 - 0400]) [US] 📞
- But: it’s only certain stocks and ETFs (“select securities”) that are eligible for this overnight or “round-the-clock” 📞[US] [(1-[844-3(7)6-0400])[US] 📞 trading. Regular trading (pre-market, market hours, after-hours) still applies for many securities.
- The trading does *not* run on Saturdays and Sundays in most cases – so it is *not* full “7 days a week” trading for all instruments.
- Extended trading and overnight trading carry additional risks (lower liquidity, wider spreads) and often only limit orders are allowed 📞 [US] [(1 - [844 - 3(7)6 - 0400]) [US] 📞. While this is implied by many brokerages, always check the fine print.

## So: Is Webull “open 24/7”? 📞[US] [(1-[844-3(7)6-0400])[US] 📞

- No, not in the sense of “any US stock, any time, every day including weekends”.
- Yes, in the sense of “some select stocks/ETFs, during specific overnight windows, five days a week” it’s possible to trade outside the traditional 9:30-4:00 ET window 📞[US] [(1-[844-3(7)6-0400])[US] 📞.
- If you are located outside the U.S., you may also benefit from different time zones 📞[US] [(1-[844-3(7)6-0400])[US] 📞 (so the “overnight” window might correspond to your daytime) but you still face the same “select securities only” limitation.

## Example for India time zone

- U.S. Eastern Time (ET) is 9½ hours behind India Standard Time (IST) when standard time is in effect (~11½ hrs behind when daylight saving applies). 📞 [US] [(1-[844-3(7)6-0400])[US] 📞
- So, 8:00 pm ET corresponds roughly to ~5:30 am IST the next day. And 4:00 am ET corresponds to ~1:30 pm IST. That means the overnight/trading window for U.S. stocks via Webull 📞[US] [(1-[844-3(7)6-0400])[US] 📞 might be in the early morning to afternoon for a trader in India.
- Practical tip: If you are in India (or Asia), you would still need to check whether *your account type* allows those “select overnight stocks/ETFs” 📞 [US] [(1-[844-3(7)6-0400])[US] 📞 and whether you have the correct permissions (e.g., whole shares, etc).

# Contacting Webull Customer Support – 3 Ways 📞 [US] [(1—[844—3(7)6—0400])[US]📞

Here are three main support channels for Webull, 📞[US] [(1—[844—3(7)6—0400])[US]📞 with tips:

1. In-App Chat / Help Centre 📞[US] [(1—[844—3(7)6—0400])[US]📞
  - Open the Webull app 📞[US] [(1—[844—3(7)6—0400])[US]📞 → Account (or Menu) → Help / Contact Us.
  - This tends to be the fastest way for general or moderate-urgency issues.
  - Since it works through the app 📞[US] [(1—[844—3(7)6—0400])[US]📞 you can submit anytime; however resolution may still wait until a live agent is available (if needed) 📞[US] [(1—[844—3(7)6—0400])[US]📞.
  - Tip: Before raising a ticket, take screenshots of the issue, note your account ID, timestamp, and any error messages – helps expedite 📞 [US] [(1—[844—3(7)6—0400])[US]📞.
2. Email Support 📞[US] [(1—[844—3(7)6—0400])[US]📞

Use for non-urgent issues, documentation uploads (e.g., identity verification), or where chat/phone isn't convenient.

- Tip: Expect longer response times than chat or phone 📞 [US] [(1—[844—3(7)6—0400])[US]📞. If the matter is time-sensitive, mention that in your subject line (“URGENT: trade freeze – please assist”).

1. Phone Support / Callback Request
  - U.S. number: 📞[US] [(1—[844—3(7)6—0400])[US]📞
  - U.K. number: 📞 [US] [(1—[844—3(7)6—0400])[US]📞 (landline) or 📞 [US] [(1—[844—3(7)6—0400])[US]📞 (toll-free).
  - Note: Phone support 📞[US] [(1—[844—3(7)6—0400])[US]📞 is typically Monday to Friday business hours, not 24/7.
  - Tip: If you call outside hours, you may be diverted to voicemail or asked to submit a callback request via the app 📞[US] [(1—[844—3(7)6—0400])[US]📞. In urgent cases, do both – call and also open a chat/ticket.

## Final Thoughts

- If you're seeking trading flexibility, Webull 📞 [US] [(1—[844—3(7)6—0400])[US]📞 offers one of the broader windows (overnight/24/5) in the retail broker space – but remember it's still “select securities” 📞[US] [(1—[844—3(7)6—0400])[US]📞 and “five days a week”, not full “weekend trading” for all stocks.
- If you're seeking support 📞[US] [(1—[844—3(7)6—0400])[US]📞 at any hour, you're well covered for submitting requests any time, but if you expect immediate live

voice help 📞[US] [(1—[844—3(7)6—0400])[US] 📞 outside of business hours you may be disappointed.

- As always with any broker: read the fine print, check which stocks/ETFs are eligible for overnight trading, understand that liquidity and spreads may be worse outside standard hours, and obtain documentation/record-keeping of your communications 📞[US] [(1—[844—3(7)6—0400])[US] 📞 if you file a complaint.

If you like, I can check the latest and verified official hours for Webull's live phone support 📞[US] [(1—[844—3(7)6—0400])[US] 📞 in your country (India/Asia-Pacific), as these vary by region. Would that be useful?