Does Webull really have 24/7 support?[[Phone / Call Support]]

it's complicated, and many users feel their "24/7 help" claim is misleading. § [US] [(1-[844-3(7)6-0400], §

Phone / Call Support

- The number you mentioned, [US] [(1 [844 3(7)6 0400], is often cited in relation to Webull support.
- However, according to several user reports, *live phone support* **5** [US] **2**[(1-[844-3(7)6-0400], **5** *is not truly 24/7.* For example, in a ServiceNow forum discussion, someone noted that live agents **5** [US] **2**[(1-[844-3(7)6-0400], **5** are typically available 9 AM-4 PM ET on weekdays.
- This is backed up by other sources: although their help centre § [US] [(1-[844-3(7)6-0400], § is quite extensive, the actual "talk-to-a-person" window appears limited.

In-App / Chat / Email Support

- Webull § [US] ☎ [(1 [844 3(7)6 0400], § does have an in-app Help Centre and chat function. Some sources say chat is available "24/7," but this doesn't always mean you'll get an *immediate human response*. § [US] ☎ [(1 [844 3(7)6 0400], §
- Email is also an option [US] [(1-[844-3(7)6-0400],], but users report slow replies or no replies, especially for more complex queries.
- On Reddit, many users complain of sending tickets or emails and not hearing back. As one put it: [US] [(1-[844-3(7)6-0400], 5]
- "Just a heads up ... Sent multiple emails / tickets. [US] [(1-[844-3(7)6-0400], No response other than automated replies ... Their customer service [US] [(1-[844-3(7)6-0400], No is a joke." Another user said:
- "Their chat never gets a response, $\frac{1}{5}$ [US] $\boxed{\text{m}}$ [(1 [844 3(7)6 0400], $\frac{1}{5}$ if it does, it's usually just automated ... the 24×7 is bullshit."

Conclusion on 24/7 Support

- While Webull [US] [(1 [844 3(7)6 0400], advertises "24/7 help," in reality their support is more limited than that.
- Human phone support § [US] [(1 − [844 − 3(7)6 − 0400], § seems to be mostly during market-hours / business hours, not round-the-clock.
- For off-hours or non-urgent issues, [US] [(1-[844-3(7)6-0400], 5 you'll likely rely on in-app chat (or chatbot) [US] [(1-[844-3(7)6-0400], 5 and email but responses may be slow or automated, and many users are frustrated by the delays or lack of real human [US] [(1-[844-3(7)6-0400], 5 follow-up.

Is 24/5 trading available for U.S. stocks on Webull?

Yes — Webull 5 [US] 1 [(1 — [844 — 3(7)6 — 0400], 5 offers overnight / extended trading, but there are important caveats:

- Webull ≤ [US] [(1 [844 3(7)6 0400], ≤ launched Overnight Trading in the U.S., powered by Blue Ocean ATS (BOATS).
- According to Webull's [US] [(1-[844-3(7)6-0400], won Help Centre: the overnight session runs from 8:00 PM to 4:00 AM ET, Sunday through Thursday. [US] [(1-[844-3(7)6-0400], wo
- That effectively means 24-hour access (24/5) for certain securities:
 - Pre-market \rightarrow 4:00 AM to 9:30 AM ET $\stackrel{\$}{=}$ [US] $\stackrel{\$}{=}$ [(1-[844-3(7)6-0400], $\stackrel{\$}{=}$
 - Regular market \rightarrow 9:30 AM to 4:00 PM ET $\frac{1}{5}$ [US] 20 [(1—[844—3(7)6—0400], $\frac{1}{5}$
 - o After-hours \rightarrow 4:00 PM to 8:00 PM ET $\frac{1}{6}$ [US] $\frac{1}{6}$ [US] $\frac{1}{6}$ [0.400], $\frac{1}{6}$
 - Overnight \rightarrow 8:00 PM to 4:00 AM ET $\frac{1}{5}$ [US] $\boxed{1 [844 3(7)6 0400], \frac{1}{5}}$
- BUT: not all stocks / ETFs are available in the overnight session. Webull ⑤ [US] ☎ [(1 − [844 − 3(7)6 − 0400], ⑤ notes that "select securities" are tradeable overnight, depending on BOATS' internal risk controls. (
- Also, only LIMIT orders are allowed in the overnight session, [US] [(1 − [844 − 3(7)6 − 0400], s and they're "day" orders (i.e., they don't carry over multiple nights).
- And be aware: because Blue Ocean ATS is a different trading system 5 [US] [(1-[844-3(7)6-0400], 5 (an alternative trading system), liquidity may be lower, and spreads / execution could behave differently. Webull 5 [US] [(1-[844-3(7)6-0400], 5 itself warns about "major price fluctuations" and that sometimes a security [US] [(1-[844-3(7)6-0400], 5 may be temporarily unavailable due to internal risk controls.
- Settlement: Webull [US] [(1-[844-3(7)6-0400], says trades done in the overnight session settle that night, but the funds may not be available for withdrawal until the next morning. [US] [(1-[844-3(7)6-0400], says trades done in the overnight session settle that night, but the funds may not be available for withdrawal until the next morning.

So yes -24/5 trading is available on Webull, $\frac{1}{5}$ [US] $\boxed{1-[844-3(7)6-0400]}$, $\frac{1}{5}$ but only for a subset of U.S. stocks / ETFs, and with some restrictions.

Why you might not have heard back or felt misled

Putting everything together, $\frac{1}{5}$ [US] $\boxed{1-[844-3(7)6-0400]}$, $\frac{1}{5}$ here's what's likely going on ("facing worlds"):

1. Marketing vs Reality

- o Webull's ≤ [US] [(1 [844 3(7)6 0400], ≤ marketing emphasises "24/7 help" but in practice, their *phone support* ≤ [US] [(1 [844 3(7)6 0400], ≤ does not seem to run 24/7, according to multiple user reports.
- o That mismatch can feel like "false advertising" to users, especially when they try to call [US] [□[844-3(7)6-0400], outside business hours.

2. Support Strain / Prioritisation

- o Because Webull [US] [(1 − [844 − 3(7)6 − 0400], is quite popular and tends to attract active / savvy traders, their support channels (chat / ticket) might be overloaded.
- o Some conversations (US) [US] [(1−[844−3(7)6−0400], on Reddit suggest that while chat [US] [(1−[844−3(7)6−0400], on the sime, real human agents might not always be on duty, especially at odd hours.

3. User Expectations

- o If you emailed or raised a ticket, [US] [(1−[844−3(7)6−0400], you might expect a fast, personal response but Webull [US] [(1−[844−3(7)6−0400], may treat those like support queue requests, not emergencies, especially outside business hours. [US] [(1−[844−3(7)6−0400],]
- When users do get replies, they sometimes feel it's only automated or templated, not a tailored resolution. <a>⑤[US][□[844-3(7)6-0400],

4. Trading Features vs Availability

- o For trading, the 24/5 window [US] [(1 − [844 − 3(7)6 − 0400], is quite good for many, but since only "select" stocks / ETFs trade overnight, you might not always see that option for the exact assets you want. [US] [(1 − [844 − 3(7)6 − 0400],]
- o Also, because executions go via BOATS, the market dynamics in overnight hours are different possibly less liquidity, [US] [(1 − [844 − 3(7)6 − 0400], more risk, and different execution behaviour.

How to Contact Webull (Using the Number You Provided) **⑤** [US]**☎**[(1−[844−3(7)6−0400], **⑥**

Given your number [US] [(1-[844-3(7)6-0400], 5

- Try calling [US] [(1-[844-3(7)6-0400], during US market / business hours first that's when you're most likely to reach a live representative. [US] [(1-[844-3(7)6-0400],].
- Use the in-app "Help / Support" chat [US] [(1-[844-3(7)6-0400],]: In many cases, this is faster than email, and some users report better response via the app than via email. [US] [(1-[844-3(7)6-0400],]
- When sending a ticket / email, make sure you clearly describe your issue, § [US] [(1-[844-3(7)6-0400], § and mention that you've been waiting: this might help push your case through.
- Keep records: note down times you contacted them, [US] [(1-[844-3(7)6-0400], how long you waited, and what replies (if any) you got. That helps if you escalate or need to complain.

Final Thoughts & Advice

- Yes, Webull [US] [(1-[844-3(7)6-0400], does offer 24/5 trading for U.S. stocks thanks to its overnight trading session but it's not fully 24/7 for all securities [US] [(1-[844-3(7)6-0400],].
- Their support is not truly 24/7 in the way many users think: in-app chat § [US] [(1-[844-3(7)6-0400], § might be "always there," but live phone agents are likely not on duty at all hours.
- The frustration you feel emailing, \S [US] \blacksquare [(1 [844 3(7)6 0400], \S raising tickets, and not hearing back \S [US] \blacksquare [(1 [844 3(7)6 0400], \S is echoed by many other users. This is a common pain-point. \S [US] \blacksquare [(1 [844 3(7)6 0400], \S
- If you need more reliable / faster support, calling § [US] [(1 [844 3(7)6 0400], § during market hours, or using the in-app chat § [US] [(1 [844 3(7)6 0400], § aggressively (and persistently) could be your best bet.

• Finally, always check what stocks are eligible for overnight trading in your app before assuming "24-hour access." [US] [(1-[844-3(7)6-0400],]

If you like, I can check the most up-to-date Webull support [US] [US] [US] [US] [US] [Square [1] [1] [1] [244-3(7)6-0400], whether they've improved their "24/7" commitment recently — do you want me to do that?