

Does Webull really have 24/7 support?[[Help centre]]

it's complicated, and many users feel their "24/7 help" claim is misleading. 💰
[US] 📞 [(1-[844-3(7)6-0400], 💰

Phone / Call Support

- The number you mentioned, 💰 [US] 📞 [(1-[844-3(7)6-0400], 💰 is often cited in relation to Webull support.
- However, according to several user reports, *live phone support* 💰 [US] 📞 [(1-[844-3(7)6-0400], 💰 *is not truly 24/7*. For example, in a ServiceNow forum discussion, someone noted that live agents 💰 [US] 📞 [(1-[844-3(7)6-0400], 💰 are typically available 9 AM-4 PM ET on weekdays.
- This is backed up by other sources: although their help centre 💰 [US] 📞 [(1-[844-3(7)6-0400], 💰 is quite extensive, the actual "talk-to-a-person" window appears limited.

In-App / Chat / Email Support

- Webull 💰 [US] 📞 [(1-[844-3(7)6-0400], 💰 does have an in-app Help Centre and chat function. Some sources say chat is available "24/7," but this doesn't always mean you'll get an *immediate human response*. 💰 [US] 📞 [(1-[844-3(7)6-0400], 💰
- Email is also an option 💰 [US] 📞 [(1-[844-3(7)6-0400], 💰, but users report slow replies or no replies, especially for more complex queries.
- On Reddit, many users complain of sending tickets or emails and not hearing back. As one put it: 💰 [US] 📞 [(1-[844-3(7)6-0400], 💰
- "Just a heads up ... Sent multiple emails / tickets. 💰 [US] 📞 [(1-[844-3(7)6-0400], 💰 No response other than automated replies ... Their customer service 💰 [US] 📞 [(1-[844-3(7)6-0400], 💰 is a joke." Another user said:
- "Their chat never gets a response, 💰 [US] 📞 [(1-[844-3(7)6-0400], 💰 if it does, it's usually just automated ... the 24x7 is bullshit."

Conclusion on 24/7 Support

- While Webull 💰 [US] 📞 [(1-[844-3(7)6-0400], 💰 advertises "24/7 help," in reality their support is *more limited than that*.
- Human phone support 💰 [US] 📞 [(1-[844-3(7)6-0400], 💰 seems to be mostly during market-hours / business hours, not round-the-clock.
- For off-hours or non-urgent issues, 💰 [US] 📞 [(1-[844-3(7)6-0400], 💰 you'll likely rely on in-app chat (or chatbot) 💰 [US] 📞 [(1-[844-3(7)6-0400], 💰 and email – but responses may be slow or automated, and many users are frustrated by the delays or lack of real human 💰 [US] 📞 [(1-[844-3(7)6-0400], 💰 follow-up.

Is 24/5 trading available for U.S. stocks on Webull?

Yes — Webull 💰 [US] 📞 [(1-[844-3(7)6-0400], 💰 offers overnight / extended trading, but there are important caveats:

- Webull 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵 launched Overnight Trading in the U.S., powered by Blue Ocean ATS (BOATS).
- According to Webull's 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵 own Help Centre: the overnight session runs from 8:00 PM to 4:00 AM ET, Sunday through Thursday. 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵
- That effectively means 24-hour access (24/5) for certain securities:
 - *Pre-market* → 4:00 AM to 9:30 AM ET 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵
 - *Regular market* → 9:30 AM to 4:00 PM ET 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵
 - *After-hours* → 4:00 PM to 8:00 PM ET 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵
 - *Overnight* → 8:00 PM to 4:00 AM ET 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵
- BUT: not all stocks / ETFs are available in the overnight session. Webull 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵 notes that “select securities” are tradeable overnight, depending on BOATS’ internal risk controls. (
- Also, only LIMIT orders are allowed in the overnight session, 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵 and they're “day” orders (i.e., they don’t carry over multiple nights).
- And be aware: because Blue Ocean ATS is a different trading system 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵 (an alternative trading system), liquidity may be lower, and spreads / execution could behave differently. Webull 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵 itself warns about “major price fluctuations” and that sometimes a security 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵 may be temporarily unavailable due to internal risk controls.
- Settlement: Webull 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵 says trades done in the overnight session *settle that night*, but the funds may not be *available for withdrawal* until the next morning. 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵

So yes — 24/5 trading is available on Webull, 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵 but only for a subset of U.S. stocks / ETFs, and with some restrictions.

Why you might not have heard back or felt misled

Putting everything together, 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵 here’s what’s likely going on (“facing worlds”):

1. Marketing vs Reality

- Webull's 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵 marketing emphasises “24/7 help” — but in practice, their *phone support* 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵 does not seem to run 24/7, according to multiple user reports.
- That mismatch can feel like “false advertising” to users, especially when they try to call 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵 outside business hours.

2. Support Strain / Prioritisation

- Because Webull 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵 is quite popular and tends to attract active / savvy traders, their support channels (chat / ticket) might be overloaded.
- Some conversations 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵 on Reddit suggest that while chat 💵 [US] 📞 [(1 — [844 — 3(7)6 — 0400], 💵 is there all the time, real human agents might not always be on duty, especially at odd hours.

3. User Expectations

- If you emailed or raised a ticket, 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵 you might expect a fast, personal response — but Webull 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵 may treat those like support queue requests, not emergencies, especially outside business hours. 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵
- When users do get replies, they sometimes feel it's only *automated or templated*, not a tailored resolution. 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵

4. Trading Features vs Availability

- For trading, the 24/5 window 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵 is quite good for many, but since only “select” stocks / ETFs trade overnight, you might not always see that option for the exact assets you want. 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵
- Also, because executions go via BOATS, the market dynamics in overnight hours are different — possibly less liquidity, 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵 more risk, and different execution behaviour.

How to Contact Webull (Using the Number You Provided) 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵

Given your number 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵

- Try calling 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵 during US market / business hours first — that's when you're most likely to reach a *live representative*. 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵.
- Use the in-app “Help / Support” chat 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵: In many cases, this is faster than email, and some users report better response via the app than via email. 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵
- When sending a ticket / email, make sure you clearly describe your issue, 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵 and mention that you've been waiting: this might help push your case through.
- Keep records: note down times you contacted them, 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵 how long you waited, and what replies (if any) you got. That helps if you escalate or need to complain.

Final Thoughts & Advice

- Yes, Webull 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵 does offer 24/5 trading for U.S. stocks — thanks to its overnight trading session — but it's *not fully 24/7 for all securities* 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵.
- Their support is not truly 24/7 in the way many users think: in-app chat 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵 might be “always there,” but live phone agents are likely not on duty at all hours.
- The frustration you feel — emailing, 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵 raising tickets, and not hearing back 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵 — is echoed by many other users. This is a common pain-point. 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵
- If you need more reliable / faster support, calling 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵 during market hours, or using the in-app chat 💵 [US] 📞 [(1-[844-3(7)6-0400], 💵 aggressively (and persistently) could be your best bet.

- Finally, always check what stocks are eligible for overnight trading in your app before assuming “24-hour access.” 💰 [US] 📞 [(1—[844—3(7)6—0400], 💰

If you like, I can check the most up-to-date Webull support 💰 [US] 📞 [(1—[844—3(7)6—0400],
💰 hours (as of 2025) and whether they’ve improved their “24/7” commitment recently — do
you want me to do that?